

V 99 No.6B This newsletter is free and may be copied or quoted as long as you state PQA as the source. To add or delete your name from the newsletter's Fax list, call PQA at (800)-837-7046

Live Satellite Broadcast

Hot Topics, Tools & Techniques in Project Management

Process Quality Associates is pleased to be working with Fanshawe College again in the presentation of a live satellite training broadcast.

Last spring, Fanshawe asked PQA to invite its client base to participate in a live, 8 session satellite broadcast with Dr. Eli Goldratt on "The Theory of Constraints". This joint venture allowed us to present the most innovative management methods available in the world today to 25 dynamic companies from across all industries in S. W. Ontario.

This fall, in its state of the art London facility, we will present six satellite broadcast sessions of three hours each on: **Hot Topics, Tools and Techniques in Project Management.**

The first session will be October 21. The price per participant is \$800 for all six sessions in the series.

Call PQA at (800)-837-7046 for more detailed

Fall Training Workshops

Windsor:

- ◆ Theory of Constraints Oct. 07
- ◆ Statistical Techniques I (Basic) Oct. 20
- ◆ Problem Solving & Trouble Shooting Oct. 21
- ◆ Internal Quality Auditor Training Nov. 2,3
- ◆ Introduction to ISO/QS-9000 Nov. 17
- ◆ Critical Chain Project Management Nov. 24
- ◆ Reliability & Maintainability Nov. 30
- ◆ Failure Mode & Effect Analysis (FMEA) Dec. 02
- ◆ ISO 9000:2000 Dec. 07
- ◆ Advanced Product Quality Planning (APQP) Dec. 09

Chatham:

- ◆ Introduction to ISO/QS-9000 Dec. 14
- ◆ Critical Chain Project Management Dec. 16

New Training Catalogue

"Are we there yet?" plead the little voices from the back seat of the car. Anyone who has traveled any distance with children has heard that cry. But to them, "Just a little longer" means "forever".

That's how we felt at PQA this summer as we worked developing our 1999-2000 Catalogue of Training Workshops. It always seemed to be "just a little more" and "just a little longer".

Finally, our new catalogue is at the printers. Many new courses on quality, productivity, and customer/employee satisfaction are available.

Watch your mail for your 1999-2000 Catalogue.