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"We Engineer the Quality of Your Success"

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QS-9000 IMPLEMENTATION THROUGH TRAIN-THE TRAINER

CLIENT's SITUATION

A mid sized stamping company was embarking on a QS-9000 implementation.

PQA's TASK

PQA was invited to help the company develop the implementation approach and assist with the implementation.

PQA's ACTION

PQA conducted a needs assessment which identified that the prime requirements for the implementation were:

- maximize involvement of all personnel
- ensure that the company had internal "experts" who can ensure that the system continued to evolve to meet future needs

PQA established a "train-the-trainer" program which consisted of 7 core modules and 6 advanced modules covering all aspects of the implementation process and the technical requirements of the QS-9000 system. Next, PQA trained the senior and middle level managers who were charged with training the affected members of the company.

CLIENT's RESULTS

The company implemented the QS-9000 system on-time and on budget. They have continued to evolve their system and have successfully passed all subsequent audits.