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TECHNOLOGY ROLL-OUT

CLIENT'S SITUATION

A medium sized company with a large office space was interested in upgrading to new computers but did not know how to proceed. The new desktop computers would have to fall within budgetary and operational guidelines.

PQA'S TASK

The company required an evaluation of their existing computer network in order to benchmark performance. An extensive vendor qualification and approval process was established to determine the best possible course of action for the company.

PQA'S ACTION

After careful review, a vendor was selected and a number of desktop computers were purchased. Operating system and other software was installed and tested. The computers were then deployed over a two day period and a brief user training seminar was created and conducted concurrently.

CLIENT'S RESULTS

The company has realized a **15% DECREASE** in the time needed to perform standard document management practices and office productivity is increasing. Also, complaints to the office manager relating to the use of the network are fewer, freeing up their time for more relevant pursuits.