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"We Engineer the Quality of Your Success"

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RESOURCE MANAGEMENT

CLIENT'S SITUATION

A multi-site company with it's own private branch exchange telephone switch was seeking ways of reducing costs. Some departments were leasing phone lines from an external vendor.

PQA'S TASK

Review the company's use of existing telephone technology and recommend a strategy for resource management.

PQA'S ACTION

An in-depth analysis of the companies telecommunications usage was undertaken. It was discovered that under-utilization of company resources would allow leased phone lines to be cancelled and migrated to the switch. Existing cabling was used at no additional expense.

CLIENT'S RESULTS

Cost savings of over **\$10,000 per month** were realized immediately and resource management protocols were established to maximize the use of existing telecommunications equipment and service level agreements with outside vendors.